



ZERO TO THREE
Early connections last a lifetime

Developing Transparency Through Courageous Conversations

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Session Objectives



- Increase the capacity to communicate with parents to support successful outcomes
- Receive resources to support the practice of courageous conversations with their families and within the professional community of providers
- Learn strategies for creating safe spaces to empower families





Modeling the practice

Warming Your Way Into
Courageous Conversations...



THE DEFINITION OF CONCURRENT:

adjective con·cur·rent \kən-
'kər-ənt

- **operating or occurring at the same time**






More than a one time conversation

... It's an action plan.

| ACTION PLAN | | | |
|-------------|------|------|-----|
| WHO | WHAT | WHEN | HOW |
| | | | |



I am the angel of Reality,
Seen for a moment
standing in the door.

Wallace Stevens

Bringing Truth and
Accountability into the
Room

JUDGEMENT



JUDGEMENT EVERYWHERE

Creating Safe Spaces

Transparency

- Working through difficult conversations with parents
- Creating an atmosphere of honesty and accountability
- Avoiding blindsides
- Trouble-shooting in real time (climbing the mountain as a team)
- Listening without judgement



Promoting Honesty



It's all about...
RELATIONSHIPS,
TRUST and
CREATING
a **SAFE PLACE.**





- How you are is as important as what you do.
- Hold parents up. Believe in them when the parent doesn't yet believe in him/herself. See them as parents and not problems.
- People don't always receive messages the way we think they will. How do you share information in ways that will be perceived by parents as respectful?





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Questions and Answers
